From: Luis A

Sent: 23 March 2018 10:44

To: HCO

Subject: Uber Appeal Submission

To Whom it May Concern,

I am a regular Uber costumer and I have found the service they provide safe and reliable.

During the snow days, their availability was unparalleled, allowing me to get to work without any major disruption.

Regards,

Luis Ananguren